

# ZERO OFFER TERMS & CONDITIONS

## 1.1 Introduction

This offer is valid from 1-Mar-2024 until the launch date of the TOTSCo OTS Hub on 12-Sep-2024. During this time, new RCP members that sign up with CWP for the CSP service will receive free setup and membership whilst they onboard. This offer is conditional to taking out a 24-month minimum membership (12 months without the offer), effective from the TOTSCo OTS Hub launch date.

## 1.2 Membership cancellation

If membership is cancelled during the onboarding, or minimum membership period, any remaining billable months will be payable in accordance with clause 2 of the CWP Rules. If the TOTSCo OTS Hub launch date is delayed by TOTSCo beyond the announced launch date at the time of taking out the membership, then members signing up to CWP via this promotional offer will be entitled to cancel their subscription with no further payment. This offer is made to individual retail communication providers (RCPs) and is not transferable.

## 1.3 Testing

The primary purpose of this offer is so that our members can progress with the testing of their OTS processes without any cost. CWP has two platform instances:

1. To test using two RCP accounts or to test between CWP members.
2. To test via TOTSCo or participate in the TOTSCo Industry Trials.

If TOTSCo commences billing to CWP then CWP will also start billing to any members who wish to test under option 2. Option 1 remains free of charge.

## 1.4 General

The offer is applicable to all tiers of our CSP pricing structure. See [here](#). CSP maintains the right to alter this offer at any time and for any reason.

To benefit from the CSP, members must agree to prepare their data for uploading in the format laid out within our data upload csv. file or to configure their own API integration to the CWP platform. CWP preferred integrators may be able to offer support, but this is not included in the CWP fees. See [CWP Rules](#).